



Transfer of Service Instructions for T-Mobile

T-Mobile is offering Florida International University special discounts on service and equipment. The discounts are as follows:

- 12% monthly discounts on all rate plans
- Special equipment discounts on handsets on new activations
- Until June 30, receive a free Bluetooth headset with selected handsets
- ***Until June 30, receive a free Blackberry curve or Blackberry Pearl with a new activation***
- Waived activation fee
- Free shipping

To transfer your existing service to T-Mobile from the FIU corporate account or to activate additional lines of service you must do the following:

You can order exclusively by calling **1-866-464-8662, Option 3** and provide the promotion code **9337TMOFAV**. PLEASE NOTE THAT THE FIU DISCOUNTS ARE NOT AVAILABLE IN RETAIL LOCATIONS, DEALERS OR T-MOBILE.COM. YOU MUST ORDER THROUGH THE METHOD LISTED ABOVE.

Instructions on how to move your wireless number to T-Mobile.

It is recommended that you transfer your number after your T-Mobile account has been activated. When ordering a phone from T-Mobile, just have the T-Mobile representative issue a new *temporary* number.

Once the line is active with T-Mobile, you can call T-Mobile customer care at 1-800-937-8997 and provide the agent with your AT&T FIU account information already provided to you, including the wireless number, account number, tax id and name on the account. Tell the customer care agent that you are replacing your temporary number with the AT&T number coming in. They will process this over the phone and the number will automatically replace the temporary number given.

If you have any questions, you can also contact our T-Mobile Account Manager by email at peter.vargas@t-mobile.com or by phone at (786)246-8600.